

## Belgium

### ECTAA

Rue Dautzenberg 36-38  
Bte 6, 1050 Brussels  
Belgium  
**Tel:** +32 2 644 3450  
**Fax:** +32 2 644 2421  
**E-m:** ectaa@skynet.be  
**Web:** www.ectaa.org  
**Contact:** Michel de Blust  
*National Travel Agents' and Tour Operators' Associations within the EU. Representing travel agents' and tour operators' interests at EU level.*

### European Travel Commission (ETC)

19A Avenue Marnix (PO Box 25)  
1000 Brussels - BELGIUM  
**Tel:** +32 2 - 548 90 00  
**Fax:** +32 2 - 514 18 43  
**E-m:** info@etc-corporate.org  
**Web - Corporate:** www.etc-corporate.org  
**Web - Travel Information:** www.visiteurope.com  
**Contact:** Robert K. Franklin  
OBE, Executive Director  
*The organisation responsible for the promotion of Europe as a tourism destination in the major long-haul markets.*

### HOTREC

111 Boulevard Anspach/Bte 4  
1000 Brussels  
Belgium  
**Tel:** +32 2 513 6323  
**Fax:** +32 2 502 4173  
**E-m:** main@hotrec.org  
**Web:** www.hotrec.org  
**Contact:** Marguerite Sequaris  
*Confederation of National Associations of Hotels, Restaurants, Cafés & Similar Establishments in the EU and EEA. Representing the interests of the hotel, restaurant and café industry within Europe.*

## NET

111 Boulevard Anspach  
Bte 4, 1000 Brussels  
Belgium  
**Tel:** +32 2 513 6323  
**Fax:** +32 2 502 4173  
**E-m:** hotrec@skynet.be  
**Web:** www.hotrec.org  
*Network of European Private Entrepreneurs in the Tourism Sector. A highly focused lobbying organisation for associations such as HOTREC, ETOA & ECTAA*

## France

### IH&RA

51 rue Jean-Jacques Rousseau  
75001 Paris  
France  
**Tel:** +33 1 44 88 92 20  
**Fax:** +33 1 44 88 92 30  
**E-m:** infos@ih-ra.com  
**Web:** www.ih-ra.com  
**Contact:** Alain Philippe Feutré  
*International Hotel & Restaurant Association. As the voice of the hospitality industry it represents, protects, promotes and informs its members to enable them to achieve their objectives.*

## Spain

### World Tourism Organisation (WTO)

Capitan Maya 42  
28020 Madrid  
**Tel:** +34 91 567 8100  
**Fax:** +34 91 571 3733  
**E-m:** omt@world-tourism.org  
**Web:** www.world-tourism.org  
*WTO's mission is to develop tourism as a significant means of fostering international peace and understanding, economic development and international trade.*

## United Kingdom

### AITO

133A St Margaret's Road  
Twickenham  
Middlesex  
TW1 1RG  
**Tel:** +44 020 8744 9280  
**E-m:** info@aito.co.uk  
**Web:** www.aito.co.uk  
*The Association represents some of Britain's best specialist tour operators, specialising in particular national and international destinations or types of holidays. The common aim of all AITO members is to provide the highest level of customer satisfaction by concentrating on three main pillars: Choice, Quality and Service*

### Association of British Travel Agents (ABTA)

68 - 71 Newmarket Street  
London W1T 3AH  
**Tel:** +44 020 7 637 2444  
**Fax:** +44 020 7 637 0713  
**Em:** abta@abta.co.uk  
**Web:** http://www.ABTA.com  
*ABTA is the largest travel trade association in the UK, with more than 7,500 travel agent and tour operator offices in membership. Between them, the Association's members sell over 90% of the UK's package holidays and have a combined turnover of more than £32 billion.*

### Coach Tourism Council (CTC)

PO Box 750  
Olney  
MK46 5WZ  
**Tel:** +44 0870 850 2839  
**E-m:** admin@coachtourismcouncil.co.uk  
**Web:** www.coachtourismcouncil.co.uk  
*A leading organisation, promoting travel and tourism by coach, a membership of nearly 400, including about 200 of the UK's top coach tour companies, who together operate 2,800 coaches and carry nearly five million passengers on 75,000 different tours annually. As members of the CTC, all coach operators have to follow rules governing the highest standards relating to courtesy, customer service, integrity and above all safety.*

### UKinbound

Victory House  
14 Leicester Place  
London  
WC2H 7BZ  
**Tel:** +44(0) 207 734 9569  
**Fax:** +44(0) 207 287 3217  
**Web:** www.ukinbound.org  
*UKinbound is the trade association committed to promoting and protecting the interests of the UK inbound tourism industry in all its component parts. The association incorporates a diverse membership including tour operators, DMCs, hotels, national and regional tourist boards, transportation companies, conference venues, technology providers and visitor attractions*

## ETAG

European Travel & Tourism  
Action Group  
115 Hartington Road, London  
SW8 2HB  
**Tel:** +44 20 7627 8633  
**Fax:** +44 20 7627 8287  
**E-m:** etag-euro@btconnect.com  
**Contact:** Bill Richards  
*European Tourism Action Group. Encouraging effective liaison between tourism service trades, governments, national tourist offices and operators.*

## ETOA

The Weighhouse Gallery  
6 Weighhouse Street  
London W1K 5LT  
**Tel:** +44 020 7 499 4412  
**Fax:** +44 020 7 499 4413  
**E-m:** info@etoea.org  
**Web:** www.etoea.org  
**Contact:** Tom Jenkins  
*European Tour Operators Association. Representing the interests of European and international tour operators at a political level in Europe and providing commercial opportunities for suppliers.*

## International Association of Tour Managers (IATM)

397 Walworth Road, London  
SE17 2AW  
**Tel:** +44 020 7703 9154  
**Fax:** +44 020 7703 0358  
**E-m:** iatm@iatm.co.uk  
**Web:** www.iatm.co.uk  
**Contact:** Ron Julian  
*The Association for all professional Tour Managers.*  
**Regions**  
*UK:* iatmbr@iatmbr.co.uk  
*Central Europe:* iatmcer@gmx.at  
*Israel:* iatm@iatm.co.il  
*Italy:* iatm.italia@aliceposta.it  
*Ned:* jannas63@hotmail.com  
*Nordic:* iatm@telia.com  
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chairman@TourManager.org  
*Pacific:* iatmpacific@telstra.com  
*Portugal:* gloria.bagao@mail.pt  
*Spain:* T +34 932 101 455  
*Taiwan:* T +886 22779 0070

## World Travel & Tourism Council (WTTTC)

1-2 Queen Victoria Terrace  
Sovereign Court  
London E1W 3HA  
**Tel:** +44 870 727 9882  
**Fax:** +44 870 728 9882  
**E-m:** enquiries@wttc.org  
**Web:** www.wttc.org  
*The World Travel & Tourism Council (WTTTC) is the Global Business Leaders Forum for Travel & Tourism. Its Members are Chief Executives from all sectors of the travel industry. Its central goal is to work with governments to realise the full economic impact of the world's largest generator of wealth and jobs - Travel & Tourism. The WTTTC's 7 Strategic Priorities are the organisation's guiding policy platform.*



ETOA is a pan-European trade association with over 350 members. We represent the interests of incoming tour operators and their suppliers.

Benefits of membership include:

- 100 word entry on our website with free hyperlink to your own site.
- Listing on the consumer search engine in our website.
- An entry into the ETOA Yearbook & Membership Directory
- The opportunity to participate at the annual members-only ETOA workshop, which is one of the largest in the industry with over 100 tour operator tables and over 200 suppliers from across Europe.
- The opportunity to participate in the annual ETOA Hotels' Marketplace, with over 200 representatives from the hotel sector of the industry
- Networking opportunities for you to forge closer links with the leading tour operators and key suppliers in the industry.
- The opportunity to participate on the ETOA stand at World Travel Market, giving you exhibitor access to the event as a part of a large association.
- Participation in all our ETOA working groups, which include ecommerce, taxation, tour managers, social affairs and transportation
- Direct representation at European level on issues of tourism legislation
- Regular email bulletins with the latest developments on the issues affecting European tourism
- Recognition as a supplier to the travel industry and the use of the ETOA logo on your company literature
- Free access to the legal hotline provided by Nicholson, Graham & Jones
- Free access to the taxation advisory line provided by Deloitte & Touche
- Free access to the Technology hotline provided by Genesys

For membership enquiries, please visit our website at [www.etoea.org/](http://www.etoea.org/) joining, or contact Ray Hodges.  
ETOA, 6 Weighhouse Street, London, W1K 5LT  
**Tel:** +44 (0)20 7499 4412 **Fax:** +44 (0)20 7499 4413  
**Email:** info@etoea.org